

Ronald McDonald House of Charlotte: Bingo Program Guidelines

IMPORTANT PLANNING TIPS

- Bingo nights are Mondays from 6:30-8:00PM--enough time to play 10-15 rounds!
- The House provides the Bingo game supplies, but often needs items for prizes. Please feel free to bring items that can be used as prizes. Call the Volunteer Services Coordinator if you have questions!
- 3-5 helpers is an ideal size for an activities team, but bingo can definitely be done by fewer. We ask that no group bring more than 8 people into the House at any given time.
- Please understand that families are in and out of the House all day long, and that many are under extreme stress. **We cannot predict how many people in the House will want to participate in Bingo** – it may be that you get 20 people, it may be that you get only 2. Please know that anyone who does choose to participate will be grateful to have you there – even small audiences will be appreciative!

ARRIVAL AND PARKING

- All members of your group must be healthy!
- Please park in the volunteer lot on the east side of the House. You may drop off supplies at the front desk before parking.
- Check in at the front desk. A member of the House Operations team will escort your group to the appropriate space for your group's activity and will check in with your group throughout your visit to answer any questions.

WORKING IN THE HOUSE

- Remember that our guests are in a very stressful time – please keep voices at “inside” levels!
- Feel free to say hello – you are welcome to stop and chat with families who are in the House, but please understand if they prefer not to talk very long!
- Children are welcome to assist with Bingo but **MUST** be supervised at all times.
- Before taking photographs, please obtain permission from the guests or staff.
- Please be sure to clean up the area after your activity is completed. Pack up and take any leftover supplies, or you may choose to donate them to the House!

QUESTIONS? Please call the Volunteer Services Manager at 704-335-1191.

Thank you for helping to make our House a “home-away-from-home” for guest families!