

Ronald McDonald House of Charlotte: Cookie Program Guidelines

Activity	# of Bakers	Arrival Time	Departure Time	# to Feed/Make
Cookie Crew	2-5	10:30am (weekdays) 1:00pm (weekends)	by 12:30pm (weekdays) by 3:00pm (weekends)	8 dozen

IMPORTANT PLANNING TIPS

- All food must be prepared onsite. Foods prepared in a commercial kitchen are allowed but we cannot serve items prepared or cooked at home.
- Cookie crews may have no more than 6 members. This is extremely important for House safety and the comfort of our guest families! Given the space, a team of 2-5 bakers is ideal. If there are any special circumstances please let us know in advance.
- Children 12 years and older may participate on a cookie crew, but due to the nature of our House and this particular program, cookie crews may bring NO MORE than 4 children under the age of 18. Children count towards the 6 person maximum. Parents MUST supervise and stay with their children at all times.
- Remember to bring any and all ingredients you will need. We have bowls, measuring cups, mixers, baking sheets, and etcetera.
- You do not need to be concerned with allergies or dietary restrictions.
- Please understand that families are in and out of the House all day long. You may not see many of our guests while you are here but know that your treats WILL be eaten and enjoyed!
- You may photograph your group. Please do not take pictures of guests without first securing their permission.

ARRIVAL AND PARKING

- All members of your group must be healthy!
- Please park in the volunteer parking lot along the right or east side of the House – Groups may drop off their food items at the front desk near the portico before going to park their cars.
- A brief kitchen orientation or review will be conducted by a volunteer or staff member before you begin.

CLEANING UP

- Treats should be bagged, single-serving style, and labeled with the date and contents—noting “with nuts” if applicable. Ziploc bags are provided by the House; however, you are welcome to provide your own bags, ribbon or labels for special packaging. Some teams prefer to prepare premade sticker labels to expedite the process.
- Please leave time to clean up after your activity.

QUESTIONS? Please contact the Group Volunteer Manager at (704) 335-1191.

Thank you for helping to make our House a “home-away-from-home” for guest families!